



# ZAMBIAN OPEN UNIVERSITY

## OFFICE OF THE REGISTRAR

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## JOB OPPORTUNITY

### INSTITUTIONAL PROFILE

The Zambian Open University (ZAOU) is a leading open and distance learning institution in Zambia and abroad. It is an internationally recognized Open University providing quality education through full-time and distance learning. To achieve its strategic objectives, the University uses creative and innovative learning methodologies aimed at reaching diverse constituencies for promoting social and economic development.

The University is an equal opportunity employer and is currently looking for a qualified person to fill the position of:

## INFORMATION TECHNOLOGY SUPPORT ENGINEER

### JOB PURPOSE

To provide IT support to staff and students in the University located at the main campus and in ten regional offices.

### MAIN RESPONSIBILITIES

- Provide first line IT support to staff and students
- Provide systems administration and network support
- Ensure compliance with IT policies and procedures
- Provide basic IT user training

### QUALIFICATIONS AND EXPERIENCE

- BSc Degree or professional qualification in Computer Science or Information Technology
- Two (2) years working experience in an active IT environment
- Good working experience in a Microsoft Windows, Ubuntu or Linux environment
- Experience working in a tertiary institution will be an added advantage

If you meet the above qualifications please email your application letter, CV, copies of certificates and contact details of three referees to: [recruitment@zaou.ac.zm](mailto:recruitment@zaou.ac.zm). **Closing date is Friday 26th May 2023**

**Dr Francis X Musonda**

**ACTING REGISTRAR**

*"University Without Walls"*

[www.zaou.ac.zm](http://www.zaou.ac.zm)